

Healthier Communities and Older People Overview and Scrutiny Panel

Date: 10th January 2023

Subject:

Lead officer: Mark Creelman, Place Executive for Merton, ICB

Recommendations:

- A. The Panel is asked to note the current published performance of SWL hospitals against a prescribed set of metrics and to note the results of the SWL GP access data which was published for the first time at the end of November
-

1 PURPOSE OF REPORT AND EXECUTIVE SUMMARY

1.1. The purpose of this report and associated presentation is to provide the panel with the latest performance data for SWL acute providers across a range of measures, indicating where there are key challenges and successes in the context of winter pressures and post COVID backlogs. The report also provides the panel with the results of the recent GP access data which was published in December

2 DETAILS

2.1. Acute performance

Acute services are under significant pressure following COVID and through the winter months. The presentation sets out the most available published data.

- **Planned Care activity:** SWL continues to deliver a relatively strong performance on elective recovery, though there are substantial ongoing challenges including a growing overall waiting list which has increased by 19% over the last 12 months, slightly lower than the 20% increase at London level.
- **Long waiting patients:** 1,133 patients were waiting over 52 weeks for treatment in August, against a plan of 1,035. This is the strongest position in the capital. In the longer waiting cohorts, 41 patients were waiting over 78 weeks in mid-October.
- **Cancer:** 2-week wait performance was below the national standard of 93% (82.0% in August 2022). On the 62-day standard (85%), SWL was the highest performing sector in London, with 76.6% in August.
- **A&E 4 Hour Waits:** Within SWL Providers, 73.6% of patients were seen within 4 hours in September, compared to the London average of 72.0%. The percentage of 111 calls abandoned improved in September to 9.3%.
- **Physical care 12 Hour A&E Breaches:** 1,253 patients waited over 12 hours from decision to admit to admission in September. SWL had the third highest number of 12-hour breaches in London this month and the ninth

highest nationally. A patient safety review is being undertaken across the ICS led by chief nurses and medical directors.

- **Mental Health 12 Hour A&E Breaches:** Unvalidated figures show that in August 2022, 97 12-hour breaches were reported for Mental Health patients, mainly waiting on a bed.

2.2 GP Access data

- Data has been published for the first time across a range of access domains in primary care including appointments, face to face appointments, clinician seen and when your appointment was booked. The presentation sets out that southwest London has more appointments than in previous years. It also has more face-to-face appointments available, 68% of their total appointments, benchmarking well against other London ICBs. Merton practices fair well in comparison to others, however a small number of practices will require ongoing support

3 ALTERNATIVE OPTIONS

3.1 None

4 CONSULTATION UNDERTAKEN OR PROPOSED

4.1. N/a

5 TIMETABLE

5.1. Ongoing monitoring of performance and GP access will be monitored through the Integrated Ca

6 FINANCIAL, RESOURCE AND PROPERTY IMPLICATIONS

6.1. Significant financial investments has been made across the health and social care system to support winter resilience, discharge activities, innovation and health inequalities through the winter of 2022/23.

7 LEGAL AND STATUTORY IMPLICATIONS

7.1. None

8 HUMAN RIGHTS, EQUALITIES AND COMMUNITY COHESION IMPLICATIONS

Access to services is often more difficult for residents living in deprived areas and communities and who have protected characteristics.

9 CRIME AND DISORDER IMPLICATIONS

9.1. None

10 RISK MANAGEMENT AND HEALTH AND SAFETY IMPLICATIONS

10.1. There is a comprehensive risk register monitored as part of the Finance and Planning Committee, a sub-committee of the ICB(Integrated Care Board)

11 APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS REPORT AND FORM PART OF THE REPORT

11.1 See attached presentation

12 BACKGROUND PAPERS

12.1. None

This page is intentionally left blank